



DG REFORM

TSI 2025: Italy country roll-out

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Sections of this slide deck

1. [TSI 2025 – The instrument](#)
2. [Contributions to RRP](#)
3. [Flagship technical support projects](#)
4. [Multi-country requests](#)
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TSI Country Roll-out

TSI 2025 – The instrument

Directorate-General for Structural Reform Support

The Technical Support Instrument (TSI)



TSI is the EU Commission's programme that provides **tailor-made technical expertise** to EU Member States to **design and implement reforms**.

Covers a **wide range of reform areas**,
at any stage of reform



Public financial management
and revenue administration



Governance and public administration



Sustainable growth and
business environment



Labour market, education, health
and social services



Financial sector and access to
finance



Migration management

864 million of budget for
the period 2021-2027

Features of the Technical Support Instrument

Unique

Instrument brings expertise rather than funding to Member States, tapping into an EU wide pool of experts.

1

Demand-driven and light burden

Demand-driven, burden-free for beneficiaries, and no co-financing for Member States.

8

2

Tailor-made approach

The TSI consists of support on the ground, which is praised and increasingly demanded by the Member States given the tailor-made approach.

Accompanying Member States

Close involvement of DG REFORM staff: working together with the Member States authorities and the contracted providers in the delivery of the projects in all phases of project cycle management.

3

Flexible and EU-wide

Address reform needs across policy areas and can easily be adapted to current and future challenges and crises.

7

4

Independent

Not specifically linked to any other EU funds: TSI can provide support to any reforms independently of it being funded by EU or Member States.

5

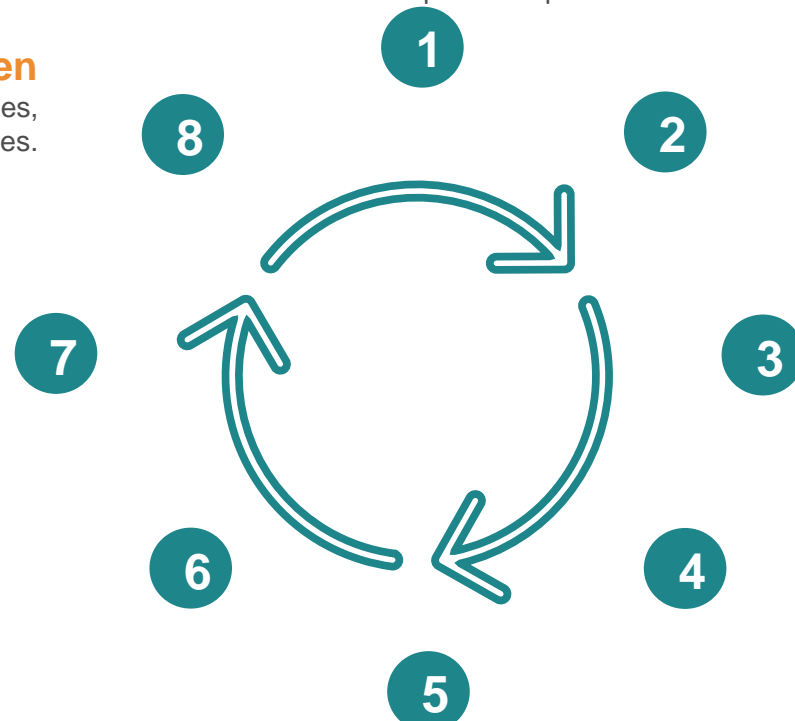
Capacity building

Focus on strengthening the capacity of public administrations to design and implement reforms.

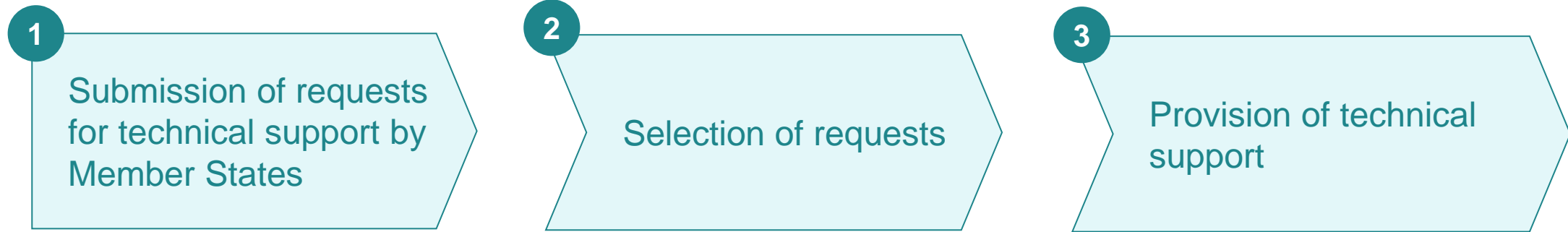
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Largest instrument of technical support

TSI is the single largest instrument providing technical support to MS in the MFF.



How does the Technical Support Instrument work?



Direct provision

European Commission's in-house expertise



Indirect provision

Other international organisations
Member States' experts
Private sector experts

DG REFORM involved throughout the duration of the project

Alignment with EU Priorities

Green transition



Digital transition



Competitiveness



TSI 2021-2024: Trends and Impact



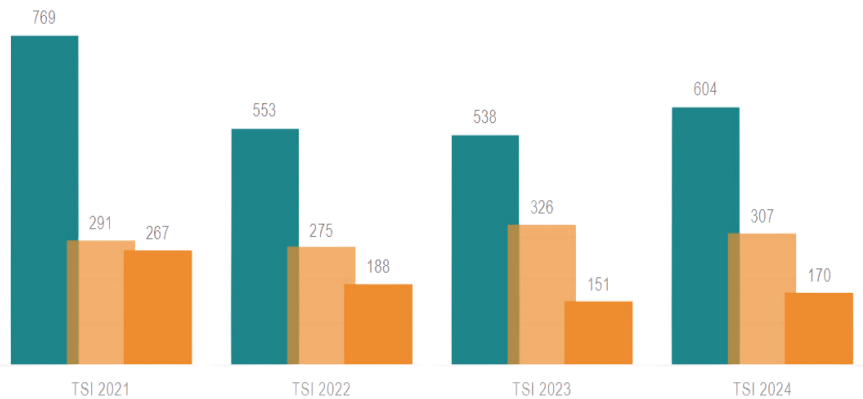
High demand by all Member States: **Bigger and higher-quality projects.**



Rising uptake of Flagships: Boost alignment between EU policies and national priorities

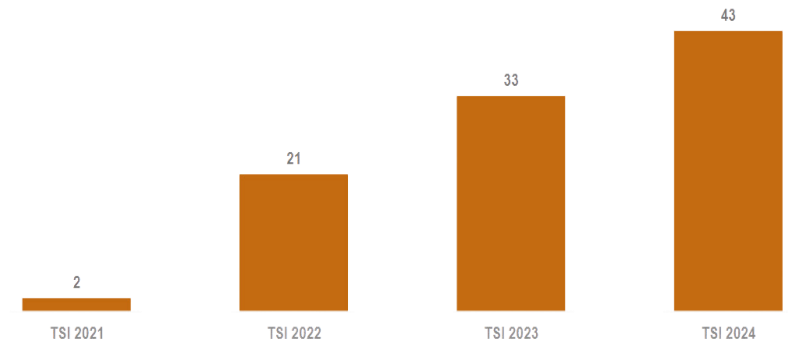


Enhanced **cooperation and multicountry dimension** (only programme).



■ Received requests ■ Selected reforms ■ Selected projects

50%
Reforms pertained to Flagships



TSI 2024: Highlights



Increased participation of all levels of administration: national, regional and local.

38

projects have regional and local dimension



Increased demand for support to reforms related to Green and Digital Transitions

31% projects

support the Green transition

and 27% the

Digital transition



Complementarity with other EU programmes: support to RRP implementation.

31%

reforms link to RRP

TSI 2025 Priorities

Strengthen further the support to EU priorities, notably through:

FLAGSHIPS



Proposal of a new set of flagship projects on common EU reform needs

MULTI-COUNTRY PROJECTS



Further increase of multi-country projects.

SUPPORT TO RRP_s



To continue supporting the implementation of Recovery and Resilience Plans.

REGIONAL & LOCAL PARTICIPATION



Further emphasize regional and local dimensions of TSI, including outermost regions



TSI Country Roll-out

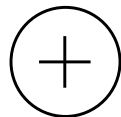
Technical Support for the implementation of the Recovery and Resilience Plans

Directorate-General for Structural Reform Support

TSI support in the context of the RRF

- Support can be provided for the “preparation, amendment and revision of recovery and resilience plans [...] and the implementation thereof undertaken by Member States” – **Art. 9(d) of TSI Regulation**
- 2 types of support:
 - 1. General support**, horizontally applicable, for a smooth implementation of the RRFs
 - 2. Thematic support**, targeting specific reforms and investments in the RRFs

TSI standard calls



TSI 2021 dedicated call on RRFs

General support for the implementation of RRP

Technical support to enhance :

- RRP monitoring and project management methods
- RRP governance structures, including IT systems
- RRP reporting mechanisms
- RRP audit and control frameworks
- Application of the “Do No Significant Harm” principle
- RRP communication strategy

More than 400 TSI projects linked to the preparation or implementation of the RRP



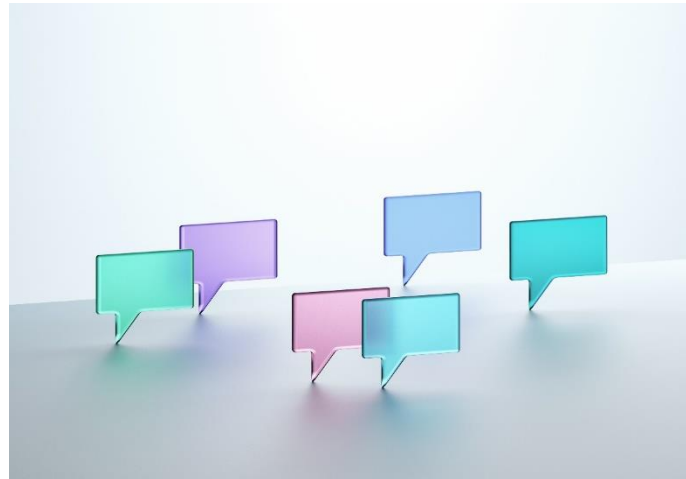
23 Member States

Example of a general RRP support project (1/2)



Building capacities for effective communication of the benefits of the Recovery and Resilience Plans

The Commission will support **Belgium, Bulgaria, Cyprus, Latvia, the Netherlands, Portugal, Romania and Spain** in further enhancing their capacities for fulfilling the communication requirements related to the implementation of the Recovery and Resilience Plans.



Description of support (under preparation)

- The project includes a stream of **common support measures** for all beneficiary Member States. This includes a series of **capacity building activities on RRP communication** (i.e. trainings and workshops).
- The project also entails **country specific support measures** (i.e. design and production of awareness raising communication material for the RRP, development of country specific RRP communication manuals, development of communication plans, piloting of country specific communication campaigns etc.).

Example of a general RRP support project (2/2)



General technical support for the implementation of Portugal's RRP

The Commission is supporting **Portugal** in enhancing its RRP implementation, monitoring, reporting, risk assessment, control and audit mechanisms.



- Examples webpage ([link](#))

Description of support (ongoing)

- Enhancing **data collection, monitoring and reporting mechanisms** for the reforms and investments contained in the RRP
- Strengthening the **evaluation** of the RRP reforms and investments
- Enhancing the **audit and control mechanism** for the RRP
- Mapping the RRP investments & drafting an **investment management framework**
- **Capacity building** activities for Taskforce *Recuperar Portugal*
- Capacity building activities on the application of the “**Do no significant harm**” (**DNSH**) principle

Thematic support for the implementation of RRP

Green transition



Digital transition



Health and long-term care



Skills, education and training



Governance & public admin



Competitiveness



Example of a thematic RRP support project (1/2)



Spending reviews in Belgium

The Commission is supporting **Belgium** with the introduction and institutionalisation of **spending reviews at federal level**, as well as at **regional level**, as set out in component 6 of the national RRP.



Financial literacy in Bulgaria

The Commission is supporting **Bulgaria** with the implementation of selected priorities in **the National Strategy for Financial Literacy** and action plan, as set out in component 1 of the national RRP.

- Examples webpage ([link](#))

Example of a thematic RRP support project (2/2)



Digital skills in Italy

The Commission is supporting **Italy** with the preparation of a national strategy and action plan to strengthen the general **digital skills of healthcare professionals**, as well as specific skills to implement the use of **Electronic Health Records**, as set out in component 2 of the national RRP.

- Examples webpage ([link](#))



Sustainable transport in Malta

The Commission is supporting **Malta** in delivering sustainable transport through the provision of a **Feasibility Study on Hydrogen for Transport** in Malta and Gozo, a **Sustainable Urban Mobility Plan** and a **Sustainable Urban Logistics Plan**, as set out in component 2 of the national RRP.

Support for the RRP implementation under TSI 2025

General & thematic support available to Member States under TSI 2025

- While the **TSI may provide input to help achieve RRP measures**, Member States **remain fully responsible** for RRP implementation
- **Need for careful alignment** between the timelines of RRP reforms and investments & the TSI project deliverables
 - *for TSI 2024, reforms/investments preferably with a related DDL **in Q1 2026** or later*



Technical Support Instrument

Flagship Technical Support Projects

2025

Technical Support Instrument Flagship Projects 2025

- Based on Member States' needs and created to facilitate Member States submission of requests
- Focus on areas of support largely needed across Member States
- Respond to EU policy priorities
- Facilitate Member States in implementing key initiatives
- Voluntary uptake and maintains the “on demand” nature of support under TSI
- TSI 2024 – over 50% of selected projects



Technical Support Instrument Flagship Projects 2025

Strengthening Public Administrations

- **ComPact: Pillar I: Skills for public administration systems**
- **ComPact Pillar II: Capacity for Europe's Digital Decade**
- **ComPact Pillar III: Greening Public Administration**
- **PACE - Public Administration Cooperation Exchange**

Competitiveness and Sustainability

- **Single Market and Competitiveness**
- **Economic Security in Technologies and Resources (ESTER)**
- **Making Energy Systems Fit for the Green and Digital Transition**
- **Supporting the Resilience of Natural Resources**
- **Improving Sustainability Reporting for Businesses**
- **EU Supervisory Digital Finance Academy**

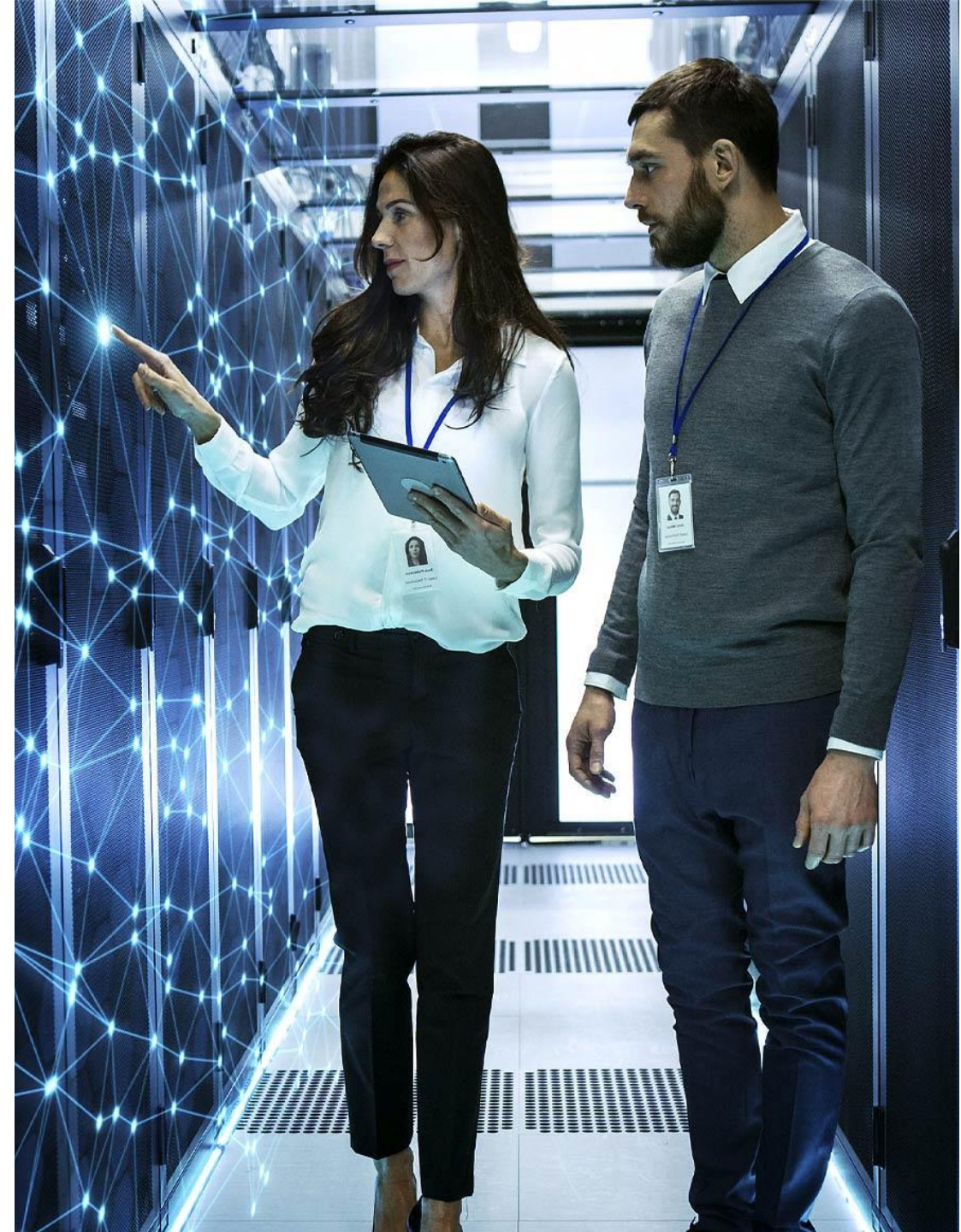
Health, Demography, and Public Finances and Revenue Administration, and Migration

- **Innovative Public Financial Management**
- **Simplifying Revenue Administration for Businesses**
- **Addressing Demographic Change Through Reforms**
- **EU Health Hub – Investing in Resilient Health System**
- **Support the implementation of the Migration and Asylum Pact**

ComPAct I - Skills for public administration systems



ComPAct II: Capacity for Europe's Digital Decade



ComPAct III: Greening Public Administration



PACE - Public Administration Cooperation Exchange



Single Market and Competitiveness



Economic Security in Technologies and Resources (ESTER)



Supporting the Resilience of Natural Resources



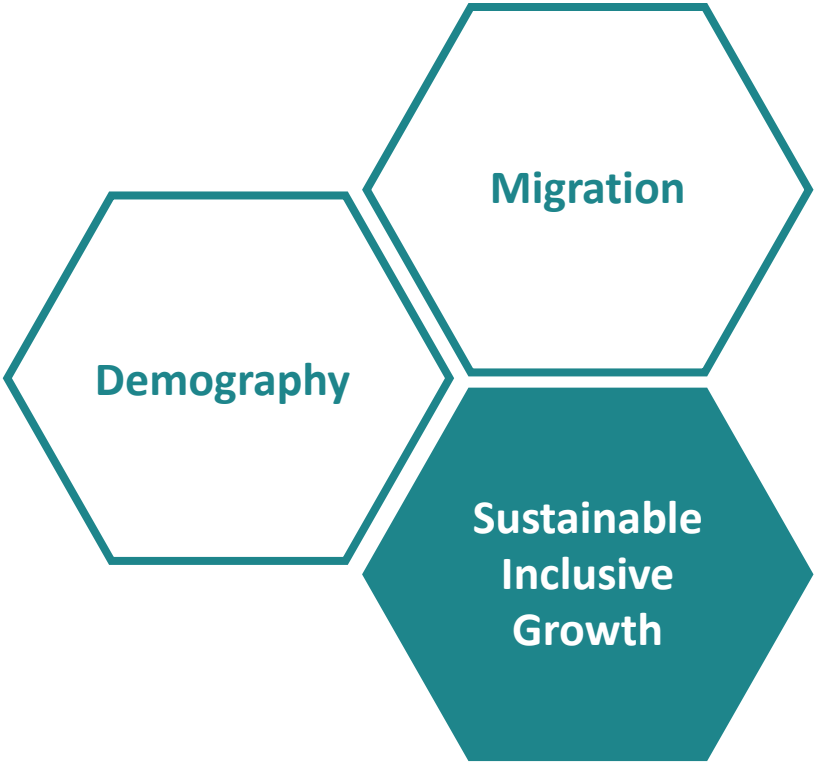
Making Energy Systems Fit for the Green and Digital Transition



Addressing Demographic Change Through Reforms



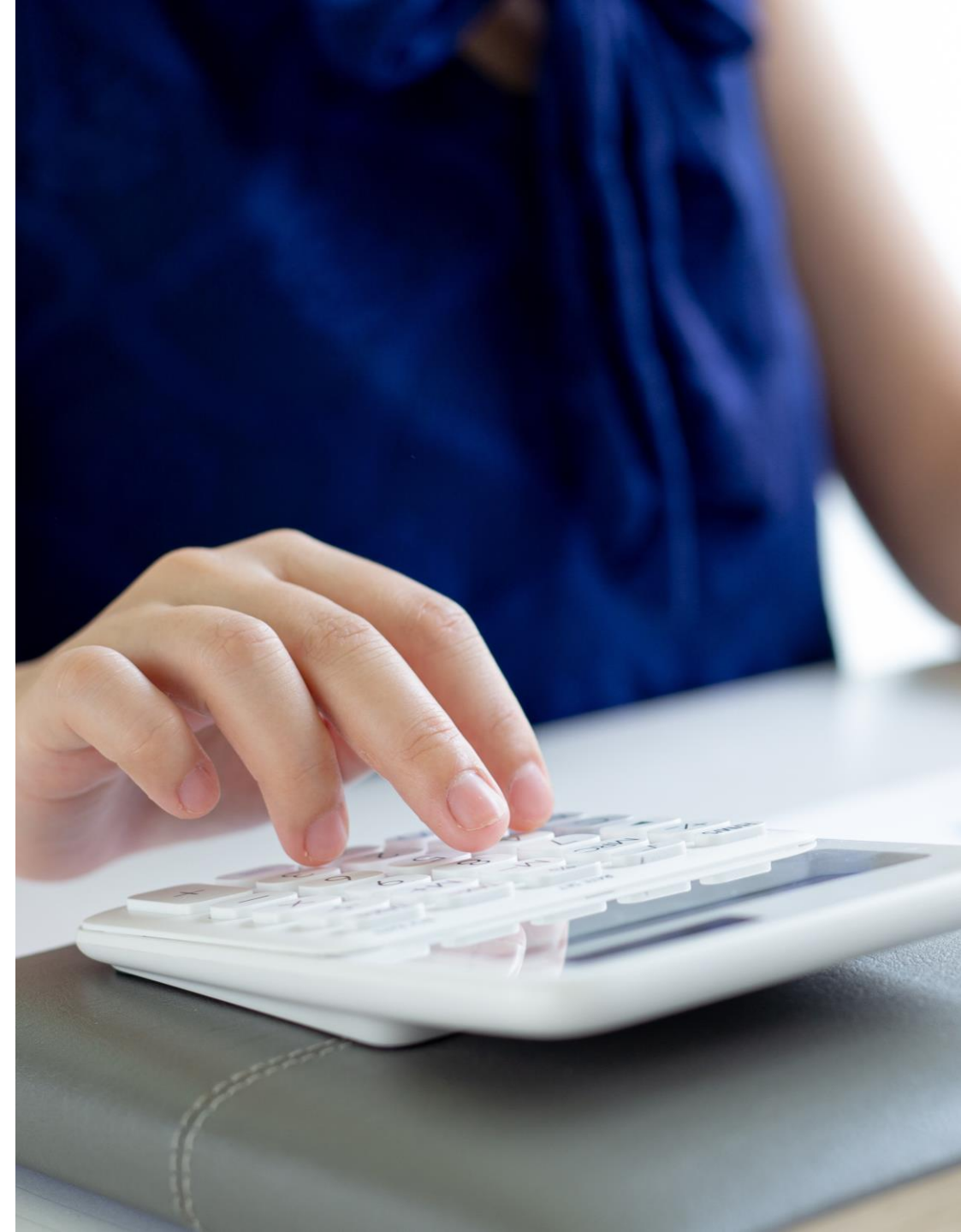
Support the Implementation of the Migration and Asylum Pact



EU Health Hub – Investing in Resilient Health Systems



Simplifying Revenue Administration for Businesses



Innovative Public Financial Management



EU Supervisory Digital Finance Academy



Cross-country thematic sessions

- **Thematic sessions are organised by DG REFORM**, throughout May-September 2024
- **Target:** Beneficiary Authorities of one policy area across Member States.
- **Focus on** Flagships, identified key policy areas and potential multi-country ideas
- Calendar shared with **Coordinating Authorities for dissemination**, and “**Save the date**” for events





TSI Country Roll-out

Multi-country requests

Directorate-General for Structural Reform Support

Multi-country Projects

A multi-country or multi-region project is a technical support project that is relevant or **common to more than one Member State** as it belongs to the **same policy area** and addresses the **same priorities** for technical support



Modes to submit multi-country requests

IN PARALLEL

Coordinated submission of similar requests by different Member States.

Each Member State initiates and submits autonomously a request in the system and mentions the participating Member States.

Flexible support measures: The support measures requested by each authority might be adapted to the needs of each Member State.

ON BEHALF

Request submission by one Member State on behalf of other Member States

A lead Member State initiates a request in the system and invites selected participants. Each invited authority must submit a sub-request.

Identical support measures to all participating authorities, as included by the Lead authority.

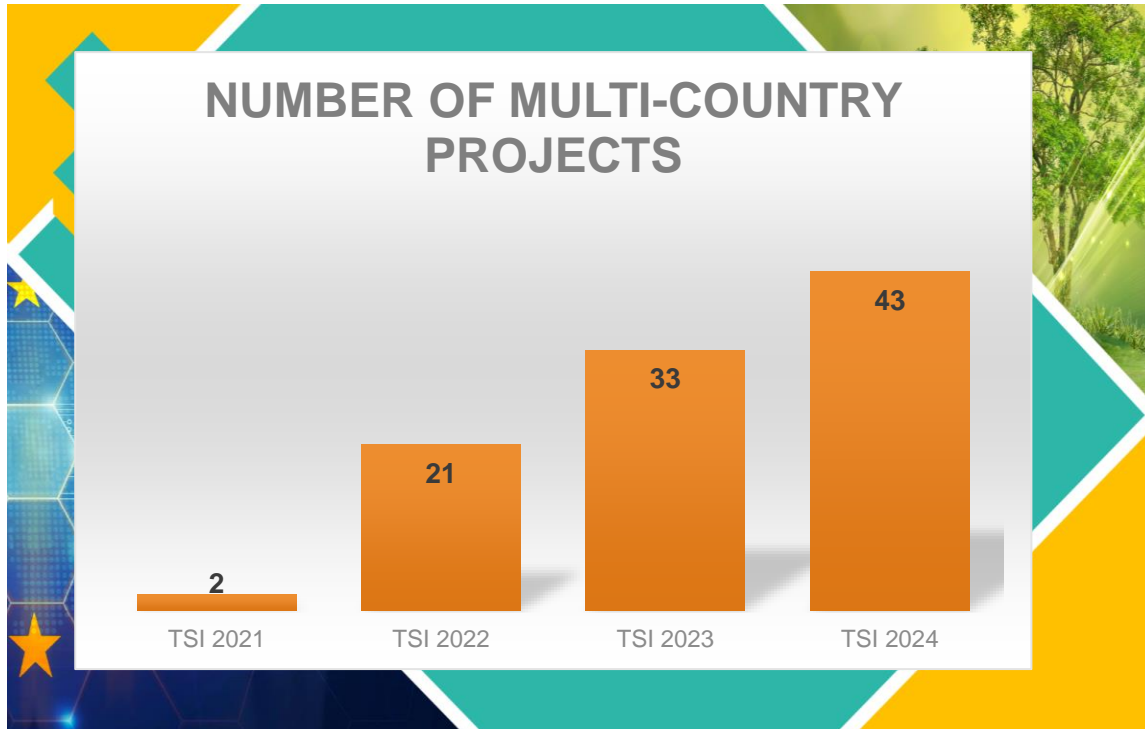
Multi-country (Multi-region) Projects

EU added value of the multi-country projects

- Overcoming **common challenges** together
- **Mutual learning**
- **Share of good practices**
- **Networking** for identification of efficiencies
- Synergies and **replicability** of reform projects

The tailored approach and the speed of delivery of the project is ensured

TSI 2021-2024 Multi-country projects



EXAMPLES OF MULTICOUNTRY SUPPORT:

AI Ready Public Administration

13 Member States

Support to the Social Climate Fund

10 Member States

Mental health: fostering well-being and mental health

14 Member States

Repository of project ideas

System to gather individual support needs uploaded by different Member States authorities, to identify authorities with similar needs and partner to create multi-country requests ahead of the TSI 2025 submission.

INFORMAL & VOLUNTARY

Authorities upload their own needs for support (not multi-country ideas)



Authorities can check information uploaded by others

Authorities can contact others in the platform or via contact details

Authorities can filter information by country and by policy area



<https://europa.eu/GfBCqJ>

Access under request



TSI Country Roll-out

TSI 2025 – Support to Regions

Directorate-General for Structural Reform Support

Support to Regional and Local authorities

- **Regional and local authorities** considered essential to build capacity, resilience and reforms overall.
- **TSI is also open to regional and local authorities** (for individual and multi-regional requests)
- TSI 2025 – **Specific thematic session on support to regional and local authorities (01/06)**

TSI 2024 REGIONAL & LOCAL SUPPORT

Flagship on Overcoming Barriers to Regional Development

8 Member States

38 projects had regional and local dimension

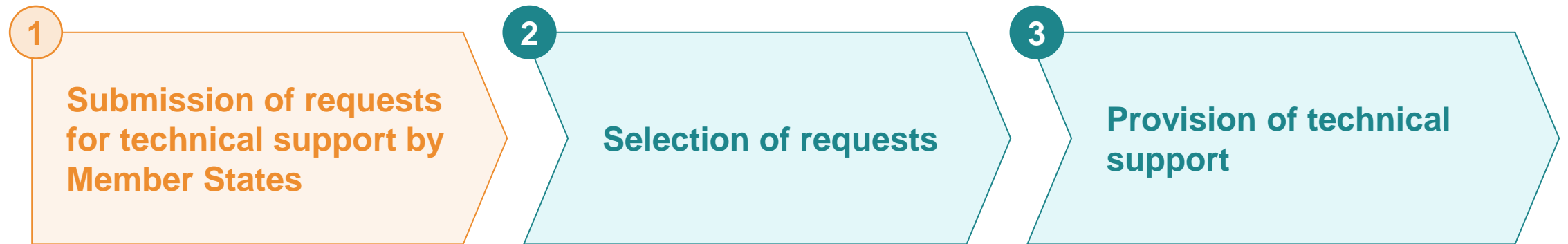


TSI Country Roll-out

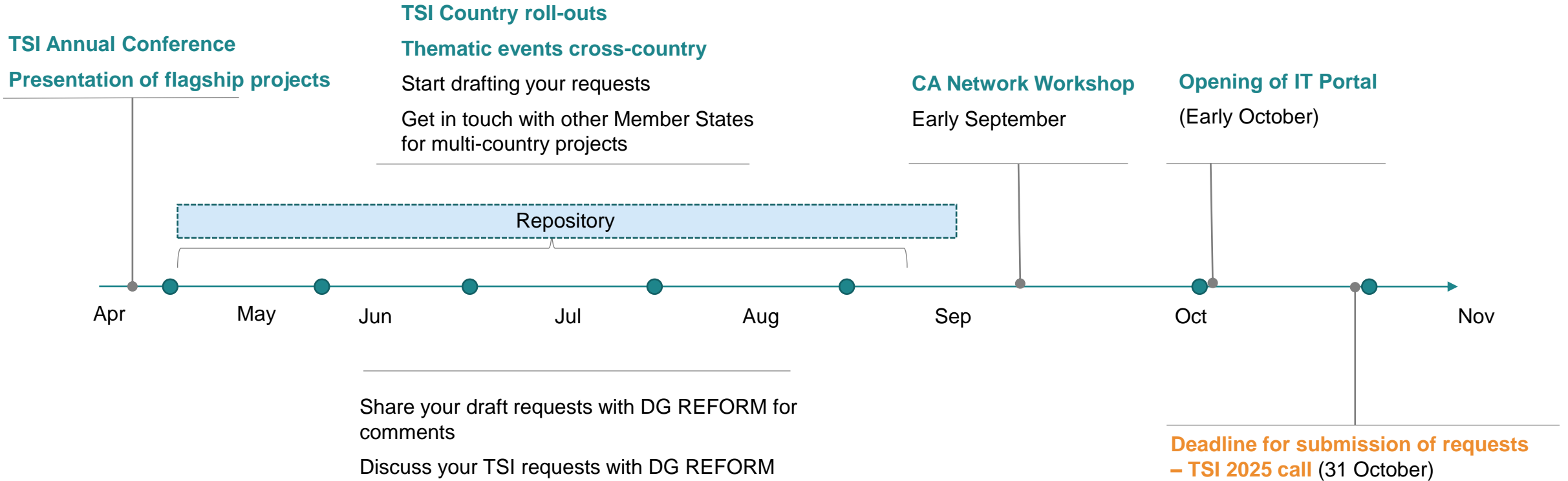
TSI 2025 – Submission of requests: Process and timeline

Directorate-General for Structural Reform Support

Technical Support Instrument – Process



Timeline for the TSI 2025 call for requests



Template for request for technical support



The **request for technical support** will consist of questions on the following aspects:

- **Multi-country dimension** of the request
- **Description of the problem/need** to be addressed
- Indicative **description of the support measures requested**, the **estimated cost** and **indicators** to measure progress
- **Consent** to communication activities

TECHNICAL SUPPORT INSTRUMENT (TSI) PROGRAMME
Regulation (EU) 2021/240 (TSI Regulation) (1)

REQUEST FOR TECHNICAL SUPPORT¹
(Article 9 of the TSI Regulation)

DEADLINE: 31 October 2024
To be submitted [by/via]

This template is for general requests. The below sections replicate the steps to follow when creating a new general request for TSI support in the [Funding & Tender portal of the European Commission](#). Once you log in, the system will automatically record your user details, and extract information of your profile (i.e. Beneficiary Authority or Coordinating Authority) and your Member State.

INITIATE THE REQUEST IN THE SYSTEM

Type of support request: *	General request for technical support
Title of the request: *	Click or tap here to enter text.

MULTI-COUNTRY REQUEST	
0.1 *	<p>Is this a multi-country request? (a multi-country request is a request developed and/or submitted in collaboration with one or more authorities of other Member State(s))</p> <p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No</p>
<p><small>The following question will be displayed only if the user selects "Yes" to 0.1 question. The display of question 0.3 will depend on the answer to the type of multi-country request. See options below.</small></p>	
0.2 *	<p>Please indicate the type of this multi-country request</p> <p><input type="checkbox"/> The Member State submits this request on its behalf and on behalf of one or several authorities of other Member State(s)</p>

Template for request for a flagship project

TECHNICAL SUPPORT INSTRUMENT (TSI) PROGRAMME Regulation (EU) 2021/240 (TSI Regulation)

REQUEST FOR A FLAGSHIP TECHNICAL SUPPORT PROJECT

DEADLINE: 31 October 2024

- 15 Flagship technical support projects to choose from
- Partially pre-filled template



TECHNICAL SUPPORT INSTRUMENT (TSI) PROGRAMME
Regulation (EU) 2021/240 (TSI Regulation) (1)

REQUEST FOR TECHNICAL SUPPORT¹
(Article 9 of the TSI Regulation)

DEADLINE: 31 October 2024
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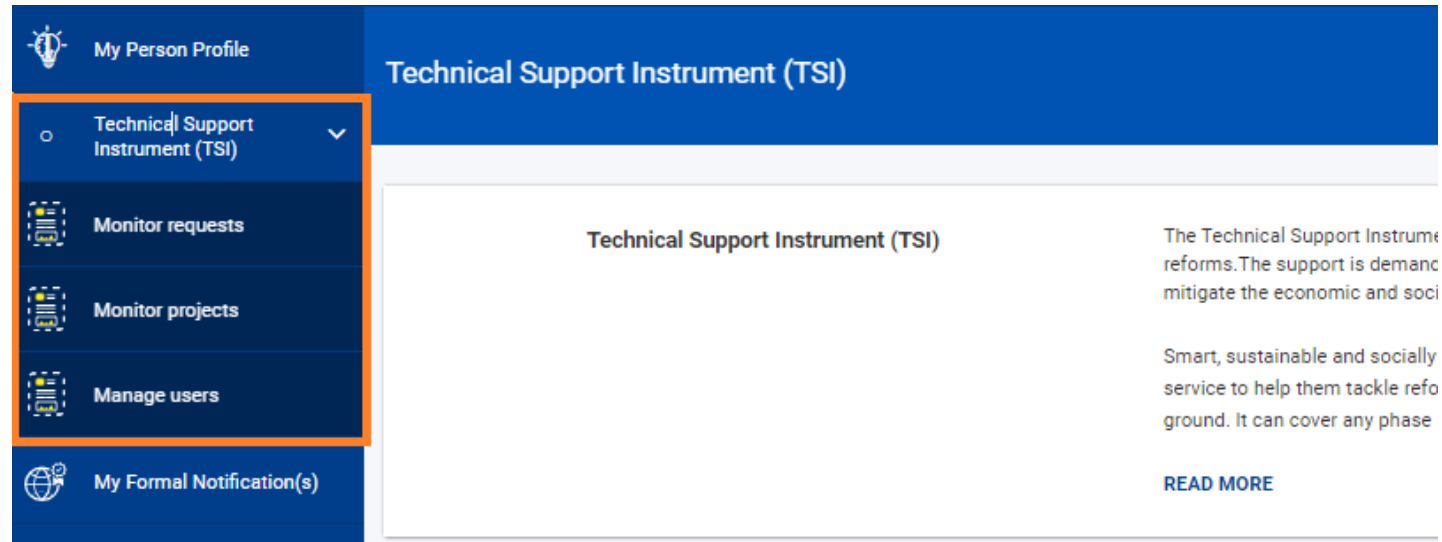
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0.2 *	<p>Please indicate the type of this multi-country request</p> <p><input type="checkbox"/> The Member State submits this request on its behalf and on behalf of one or several authorities of other Member State(s)</p>

Submission in the TSI portal

- **Requests** must be **submitted** using the new Commission's **TSI Portal** ([link](#))
- **Beneficiaries and Coordinating Authorities** need to have an **EU Login account** ([link](#))²
- It is encouraged that Beneficiaries work **directly in the platform**

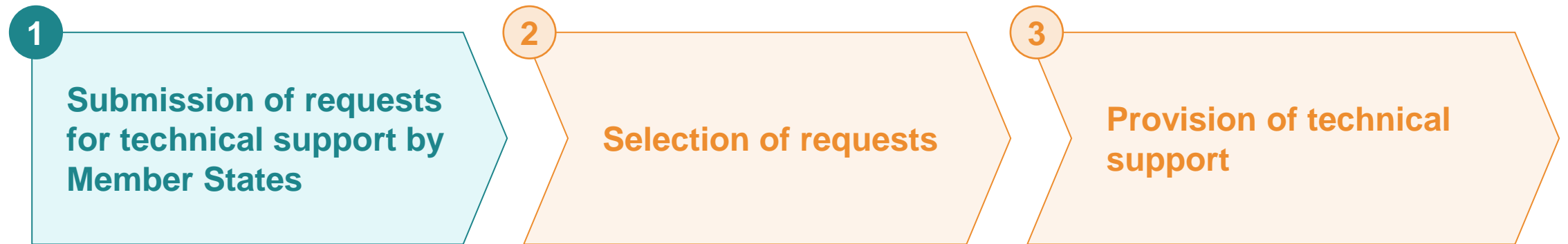


1. “Normal” request for technical support
2. Request for a Flagship technical support project (15 projects in total)

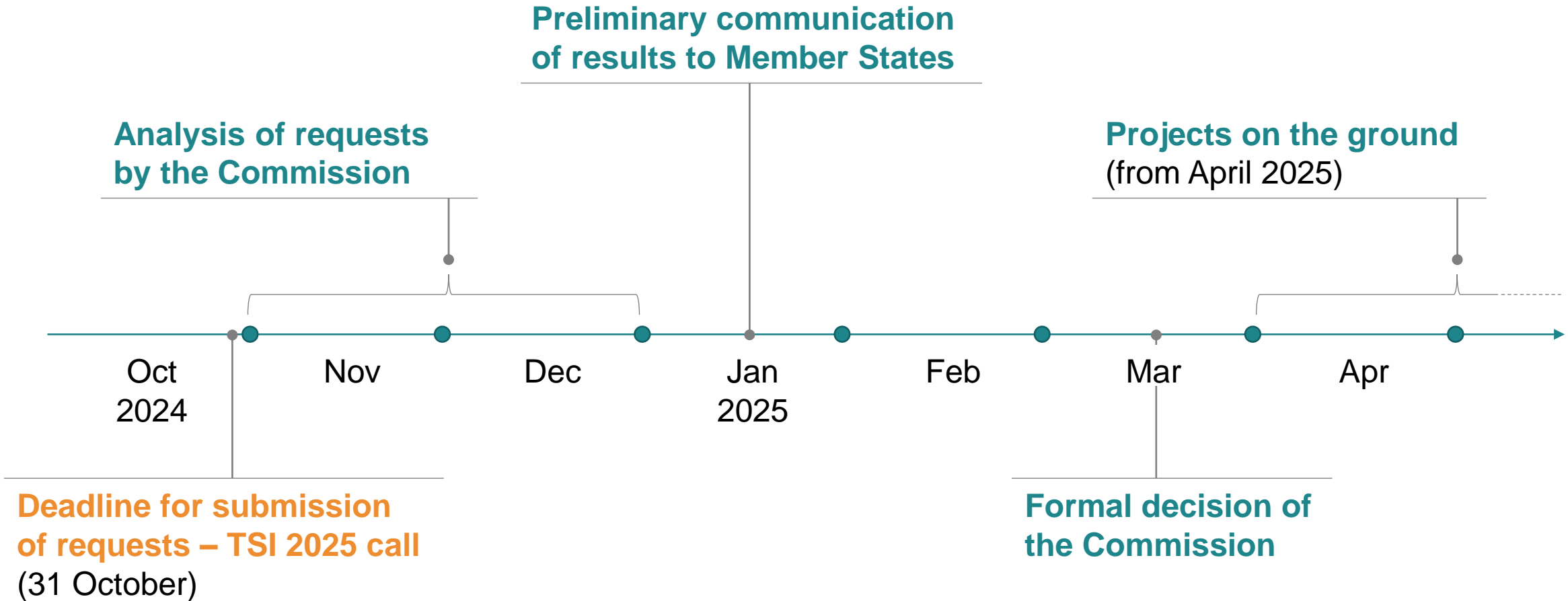
¹ Access to the portal is granted by DG REFORM

² A EU Login manual is available in the platform ([link](#))

Technical Support Instrument – Process



Adoption of the requests - timeline





TSI Country Roll-out

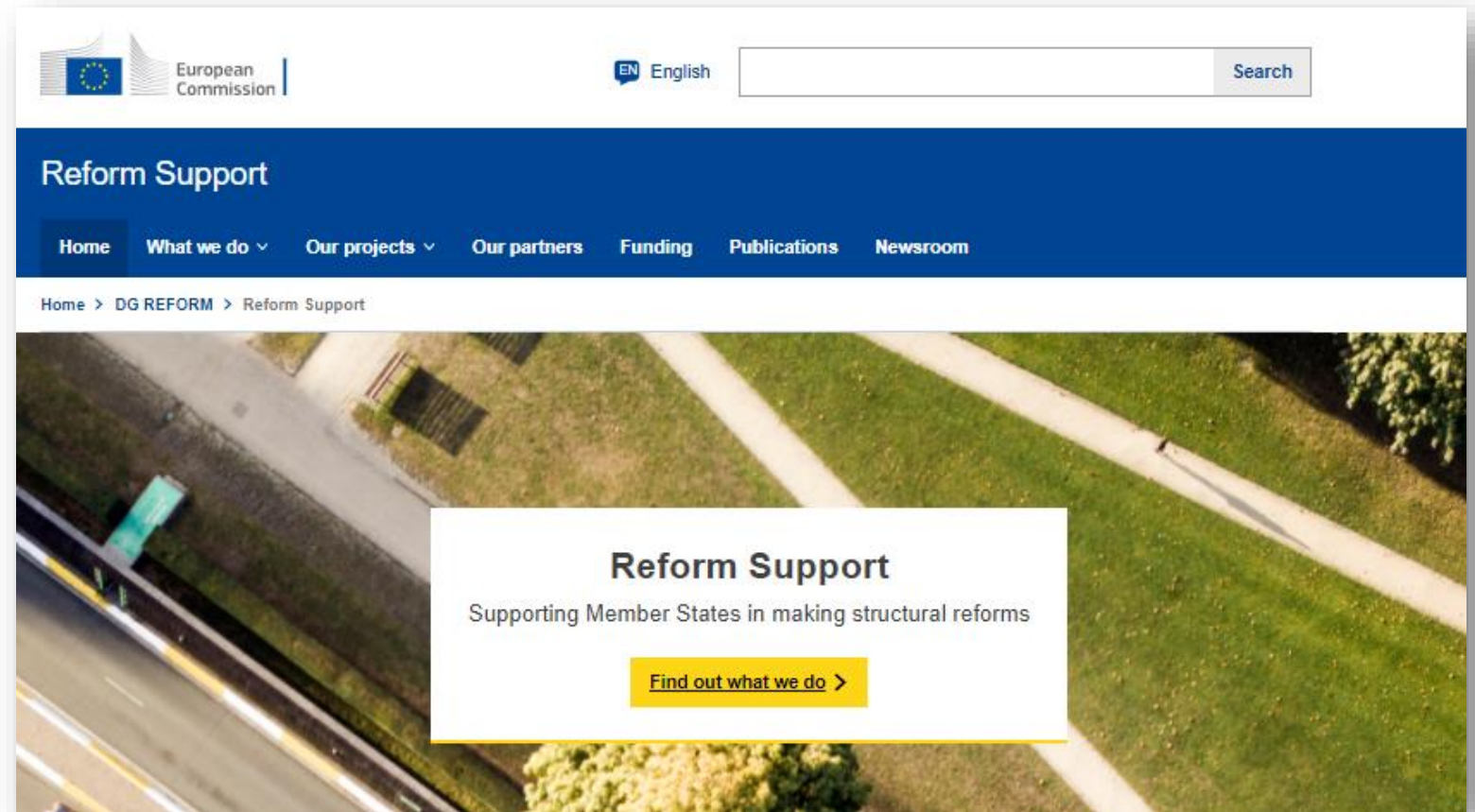
TSI– Communication resources

Directorate-General for Structural Reform Support

Commission's website for Reform Support

Website on **all technical support measures provided by the Commission in Member States** with information on:

- Commission's activities
- Real-life projects
- Commission's partners
- Funding
- Publications
- Latest news



Visit ec.europa.eu/reform-support



Reform support projects overview

Reforms support project information accessible via the Interactive map

- Total number of projects by country, thematic, year
- Filtering option by thematic and year
- Access to a library of more than 300 projects examples

Examples of reform support projects

Design of a system to monitor the implementation of the law on inclusive education in Portugal

The Commission is supporting the Portuguese Ministry of Education to stir the discussion with all relevant stakeholders to define standards, indicators and procedures.

[Details](#)



Improving the relevance and quality of adult education

The Commission has provided technical support to Belgium, Spain, Hungary, the Netherlands and Portugal to upgrade their adult education systems.

[Details](#)



Portugal

Number of projects:	82
Selected years:	Any
Selected areas:	Any policy area

Filter

Any year

- Any policy area
- Recovery and Resilience Plans support
- Green transition
- Health and long-term care
- Digital transition
- Public administration and governance
- Skills, education and training
- Competitiveness

- Our Projects ([Link](#))

For more information on support to RRP implementation

Technical support to the implementation of RRP

- General support
- Thematic support

General support for the overall preparation or implementation of RRP

TSI has been providing general support to 18 Member States to further enhance their ability to implement the RRP, including as regards the RRP monitoring and project management methods, reporting mechanisms, audit and control frameworks, communication strategy, governance structures, including IT systems, or to assist with the application of the "Do No Significant Harm" principle.

- RRP preparation in Cyprus

The Commission supported Cyprus in preparing its RRP, including for setting up costing methodologies on RRP reforms and investments and for the design of a monitoring facility.

- RRP implementation mechanisms in Portugal

The Commission is supporting Portugal in enhancing the RRP monitoring, reporting, audit and control mechanisms and in developing an investment management framework for RRP investments.

RRP communication strategy in Slovakia

The Commission supported Slovakia in designing a communication strategy aimed to communicate the benefits of RRP implementation to the general public.



Reform Support

Home What we do Our projects Our partners Funding Publications Events Newsroom

Home > DG REFORM > What we do > Recovery and Resilience Plans

Recovery and Resilience Plans

Recovery Resilience Plans

The Recovery and Resilience Facility (RRF) at the heart of NextGenerationEU is a once in a generation opportunity for deep structural transformation in the Member States. The Facility deploys up to €723.8 billion (in current prices) in loans and grants in order to support the reform and investment packages put forward by the Member States in their national Recovery and Resilience Plans (RRPs).

Reforms and investments contained in the RRP are well aligned with the EU's strategic priorities and address country-specific challenges identified within the European Semester framework of economic and social policy coordination. The measures contained in the RRP are expected to facilitate and accelerate the green and digital transitions in the Member States, while increasing resilience, cohesion and sustainable growth.

Finally the European Commission, via the Technical Support Instrument (TSI), has been helping Member States with the preparation and implementation of their national RRP. So far, more than 300 projects approved under the TSI are linked to the preparation or implementation of Member States' RRP. TSI assistance has taken the form of general support, horizontally applicable for a smooth implementation of the plans, and thematic support, targeting specific reforms and investments in the RRP.

www.ec.europa.eu/reform-support/what-we-do/recovery-and-resilience-plans_en

For more information: **REFORM-01@ec.europa.eu**



Reform support projects per policy area

Description of reform support provided for policy areas, illustrated by project examples

Recovery and Resilience Plans

The European Commission, via the Technical Support Instrument (TSI), has been helping Member States to design reforms necessary for the preparation and implementation of their national RRP. So far, more than 300 projects approved under the TSI are linked to the preparation or implementation of Member States' RRP. TSI assistance has taken the form of **general support**, horizontally applicable for a smooth implementation of the plans, and **thematic support**, targeting specific reforms and investments in the RRP.

Recovery and Resilience Plans

Policy areas

Green transition
Supporting reforms to transition to a green economy and fight climate change.

Health and long-term care
Supporting reforms to improve the quality and sustainability of our healthcare systems.

Digital transition
Supporting reforms to unlock digital growth potential and deploy innovative solutions for citizens and businesses.

Skills, education and training
Supporting reforms to improve the quality of education and training systems and ensure equal access to it.

Public administration and governance
Supporting reforms to reinforce efficient and high quality public administrations.

Competitiveness
Supporting reforms to foster an attractive business environment and increase competitiveness.

Financial sector and access to finance
Supporting reforms to develop well-regulated, stable and competitive financial markets.

Revenue administration and public financial management
Supporting reforms to ensure efficient and effective revenue administration and public financial management.

Labour market, social protection and migration
Supporting reforms to strengthen labour markets social protection systems, and migration management.

- What we do ([Link](#))



Reform support projects by Member States

Country Factsheets

Since 2015, demand for reform support from Member States has far outstripped expectations. So far, more than 1500 reform projects have been supported in all 27 Member States. Structural Reform Support projects are implemented through the Structural Reform Support Programme until end of 2020, and through the [Technical Support Instrument](#) (TSI) its successor programme, as of 2021.

The Structural Reform Support activities in the different Member States are summarized in the Country Factsheets listed below.



 Austria	 Belgium	 Bulgaria	 Croatia
 Cyprus	 Czechia	 Denmark	 Estonia

Reform projects approved under the Technical Support Instrument

The Technical Support Instrument yearly cycle is launched during the dedicated [TSI Annual Conference](#) (TAC). In May 2022, High-Level representatives from the European Commission, Member States and other Institutions gathered to share their perspectives on how the TSI 2023 could support Member States for the **successful design and implementation of resilience-enhancing reforms**, and in particular in the context of the recent crises (COVID-19 pandemic, Russian invasion of Ukraine).

The conference also started the discussion with Member States on potential **multi-country projects** - geared at addressing common issues among Member States thereby emphasizing the EU added value of the instrument - and presented a set of **"Flagship" projects** - supporting reforms which are largely needed across Member States and are in line with the EU priorities.

— 2023

For 2023, the Commission approved the following **9** reform support projects for Austria:

- Development of an infrastructure for micro data analysis for National Productivity Boards
- Regional and local authorities – Enhancing Quality of public administration and cooperation, Prevention of money laundering and terrorist financing
- Forecasting and steering the teaching workforce in Austria
- Towards person-centered integrated care

Multi-country projects:

- Renovation Wave - Improving the survey of the national building stock
- Integration of environmental dimensions in public finances - implementing the 'Do No Significant Harm' (DNSH) principle in public funding programme
- Strengthening tax compliance by implementing behavioural insights for revenue administrations in Belgium, Austria and Portugal
- Measuring Citizen's Satisfaction with Key Government Services for Better Performance and Enhanced Trust
- Developing in-house capacity for Latvia and other Member States

+ 2022

+ 2021

Structural Reform Support Programme (SRSP) projects (2017-2020)

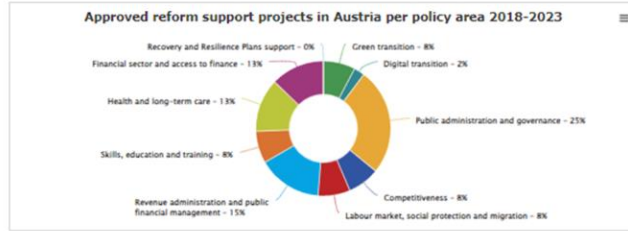
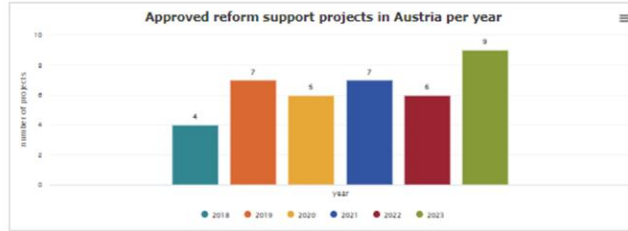
The TSI expands on the experience of the SRSP programme in building capacity in Member States. You can find the full list of SRSP projects [here](#) (TAC).

Highlighted projects

 2021 - Identifying strategies for the implementation of digital-ready legislation The Commission is supporting Austria in	 2021 - Digitisation of the application of tax law in Austria The Commission supported the Austrian Tax administration under the Ministry of	 2020 - Strategy on financial literacy in Austria The Commission supported the adopting and implementing of a national strategy on
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COMPLETED AND ONGOING REFORM PROJECTS IN AUSTRIA

30 Projects Austria has so far benefited from 30 projects financed by the Technical Support Instrument or by its predecessor, the Structural Reform Support Programme.	9 Policy areas The support addressed a broad range of policy areas, including public administration, better regulation, public spending, financial literacy, healthcare and education. A particular focus has been on digitalisation in both private and public sectors.	7 Multi-country 7 of the projects were part of a multinational effort to support reforms benefiting several Member States.
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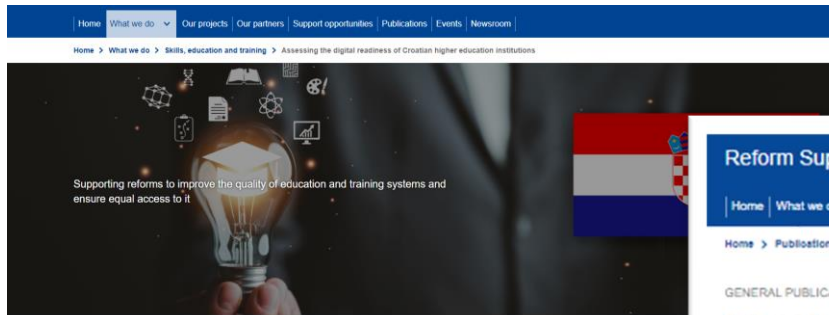


- Reform Support country factsheets ([Link](#))

Project descriptions and outputs



All publications
Browse through all the publications relevant to our projects and activities.



Funding Programme [Technical Support Instrument \(TSI\)](#)
Year 2021

Assessing the digital readiness of Croatian higher education institutions

The Commission has provided support to Croatian higher education authorities, stakeholders and institutions in their efforts to improve the quality of digital higher education. Its intended long-term impact is enhanced digital capacity of Croatian higher education institutions and improved attractiveness of the higher education offer, supporting Croatia's objective to become a digitally prepared member of the European Higher Education Area by 2025.

Context

Croatia's higher education system has undergone profound change in recent years. A comprehensive modernisation effort is underway, supported by Croatia's National Recovery and Resilience Plan (RRP) [\(EN\)](#). A key part of the modernisation agenda relates to enhancing digitalisation. The government aims to improve the adequacy of digital infrastructure and ensure widespread access to high quality digital higher education.

This project supports Croatia in progressing its policy agenda related to digitalisation in higher education. Croatian authorities requested a diagnosis of digital maturity of Croatia's higher education institutions, technical advice to support near-term investments in digital infrastructure and high-quality digital education (through its 'e-Universities' project), and institution-focused guidance to support their strategic development with respect to digital education.

Support delivered

The project was implemented together with the OECD. It provided an assessment of digital readiness and digital maturity in Croatia's higher education system, based on desk research and a survey of higher education institutions in Croatia, jointly fielded by the OECD and the Croatian National Research and Education Network (CARNET).

The OECD team also prepared targeted technical advice for Croatia on two topics – standards, supports and practices that promote high quality higher digital education, and sound investments on digital infrastructure in higher education institutions. Advice was validated during in-country international seminars and a workshop for higher education institutions and stakeholders.

Results achieved

The project will support Croatia in achieving its national strategic objectives, in particular the aims to provide wider and more equitable access to higher education, tackle the digital divide between students in urban and rural areas, and enhance digitalisation as a means of supporting students with disabilities. In addition, it will form the basis for the investment in digitalisation as part of the Croatian plan to modernise the higher education system, in line with its future National Reform Strategy. Furthermore, the outputs of this project will support Croatia in making sound investments in digital infrastructure and technologies within its higher education system – an activity that has been highlighted as a key priority in Croatia's National Recovery and Resilience Plan.

Reform Support

Home > What we do > Our projects > Our partners > Support opportunities > Publications > Events > Newsroom

Home > Publications > Advancing Digital Maturity in Croatia's Higher Education System

GENERAL PUBLICATIONS

Advancing Digital Maturity in Croatia's Higher Education System

PAGE CONTENTS

Details	Publication date	30 May 2023
Description	Author	Directorate-General for Structural Reform Support
Files	Country	Croatia
	Funding Programme	Technical Support Instrument (TSI)
	Year	2021

Details

Publication date 30 May 2023

Author Directorate-General for Structural Reform Support

Country Croatia

Funding Programme [Technical Support Instrument \(TSI\)](#)

Year 2021

Description

The Croatian government views digitalisation as a way to improve access to higher education and increase its attractiveness. To this end, it is investing in modernising digital infrastructure and building capacity to effectively integrate digital technologies into the higher education sector. This report provides an account of the activities and findings of a project on assessing and improving digital maturity in Croatian higher education institutions, which was carried out by the OECD and funded by the European Union. The objective of the project was to provide support and advice to Croatian authorities as they develop their policy approach to higher education digitalisation. This report details the activities and outcomes of the project. It reviews international best practices related to enhancing the quality of digital higher education. It also provides technical guidance to public authorities on prioritising investments in various forms of digital infrastructure. Finally, it offers guidance to Croatian higher education institutions to support their strategic development process and their investment strategies with regard to digitalisation.

[Read more](#) [\(EN\)](#)

Files

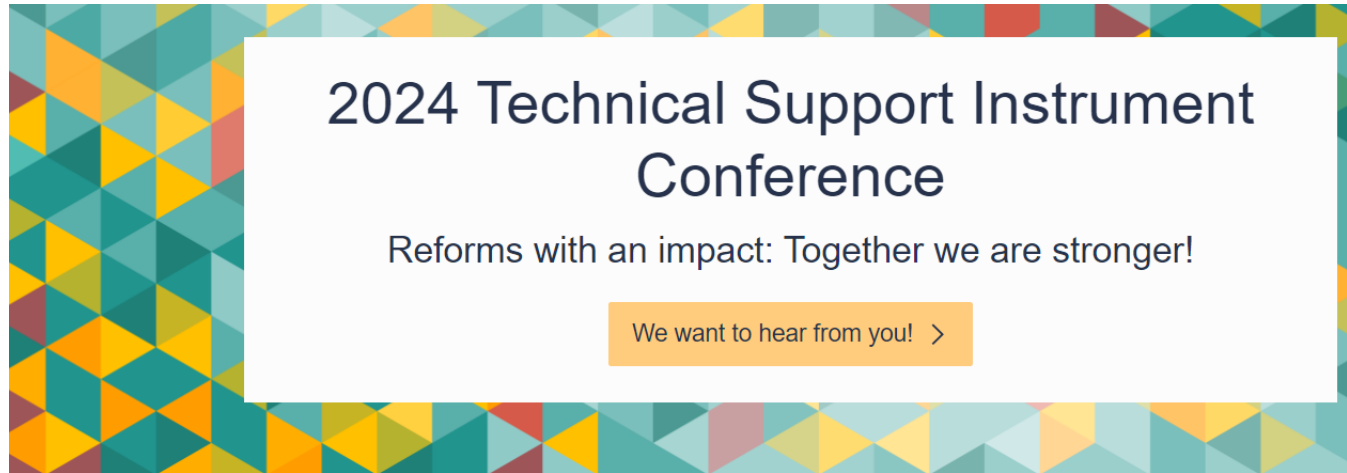
30 MAY 2023
Advancing Digital Maturity in Croatia's Higher Education System
English (3.16 MB - PDF) [Download](#)

Extensive resource for Member States, researchers, and citizens

- More than 300 projects descriptions available
- Library of project outputs, updated weekly

All publications ([Link](#))

Reform support events – TSI Annual conference



- TSI at a glance
- TSI request templates
- 2025 Flagship Technical Support Projects
- Presentations on TSI main features
- Conference recording
- Eurobarometer survey results

PAGE CONTENTS

The Conference

Recording

Day 1 AM : High-level event: “Reforms with an impact: Together we are stronger!”

The Conference

The **2024 Technical Support Instrument Annual**

Conference: “Reforms with an impact: together we are stronger!”, hosted by the European Commissioner for Cohesion and Reforms **Elisa Ferreira** and DG REFORM, was a great success.

On **24 and 25 April 2024 in Brussels**, the Conference brought together high-level inspirational speakers and panelists from the EU Member

- TSI Annual Conference website ([Link](#))

Social media – follow us @EU_reforms



Follow and tag us on Twitter, @EU_reforms, #EUReformSupport, and #TSI

Grazie per l'attenzione

Luca.DiDonatantonio@ec.europa.eu

Giuseppe.Sciascia@ec.europa.eu



TSI Country Roll-out

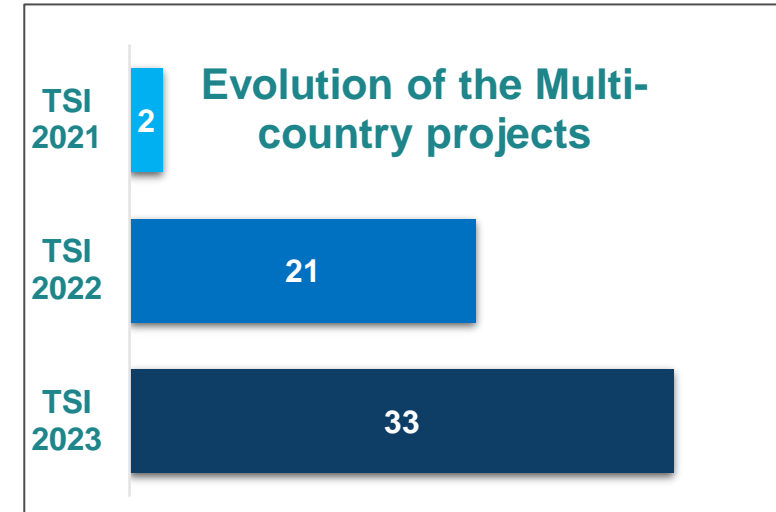
Annex I - Additional information on the Repository of reform support needs

Directorate-General for Structural Reform Support

The repository, why?

(1/2)

- Since TSI 2021 the number of multicountry projects has **increased**, resulting in a higher number of supported reforms.
- TSI 2025 priorities: there is a growing interest on multi-country and multiregional projects to exploit synergies and complementarities.



Need to find a mechanism to allow coordinating authorities and beneficiary authorities to find out what requests other countries are planning to submit

The repository, why?

(2/2)

- **A repository was piloted for TSI 2023** via a survey through Coordinating Authorities (but no direct involvement of beneficiary authorities).
- **Changes on the multicountry on-behalf process under TSI 2024** made the Repository particularly relevant for next TSI call.



Changes in the process:

Beneficiary Authorities have an active role in the upload of ideas, expressions of interest, exchanges, etc.

Dynamic repository, with the possibility to follow the evolution of dialogue between potential project beneficiaries

Repository of reform support needs under TSI

- System to gather **individual** support needs uploaded by **different Member States**, and to provide a space for discussion.
- To identify synergies for **potential creation of multi-country (multi-regional) requests** ahead of the TSI 2025 submission.
- **Informal and Non-Committal exercise** to identify authorities with similar needs.
- The mechanism does not replace any of the formal procedures for submission of requests for TSI support.

Submit a new idea for support



<https://europa.eu/!GfBCqJ>

Audience and potential roles

1. **Potential Beneficiary Authorities (BAs)**, with ideas on their support needs*.

They can: (1) upload support needs, (2) see other Beneficiary Authorities' needs, and (3) contact them when interested.

2. **Coordinating Authorities (CAs)**. They have the same rights as BAs to upload, see, and contact. They can: (1) act on behalf of BAs, and/or (2) analyse submissions to spot / keep track / coordinate interesting synergies.

3. **DG REFORM**: can share analysis of potential synergies to help interested Authorities in designing joint requests.

Live demo of the Repository

IMPORTANT: Download the [QuickGuide](#) to learn how to participate in the Repository

You can also access this guide at the Repository landing page.

Access the Repository:

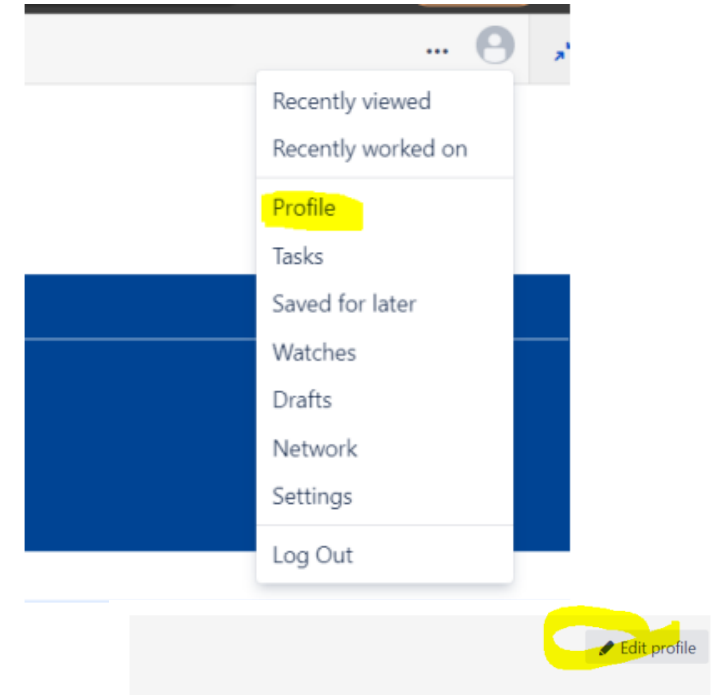


<https://europa.eu/!GfBCqJ>

Access to the Repository

- **EU Login account is needed** (information and guidance [here](#)).
- DG REFORM already authorized all Authorities that previously submitted a request.
- **If you do not have access, contact REFORM-TSI@ec.europa.eu.**
- **Complete your profile** to facilitate contacts when other CAs or BAs express interest.

✓ **Privacy Statement**
By navigating this website you accept this [Privacy Statement](#)



Personal

Full Name Lorem Ipsum
Email Lorem@ec.europa.eu
Phone +324960000
IM
Website [mywebsite](#)

The Repository platform

Space tools

Edit Save for later Watch Share ...



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European Commission

Repository of reform support needs under TSI



Expand all Collapse all

› Support needs under TSI

Welcome to this Technical Support Instrument space powered by DG REFORM!

This webpage hosts the Repository of reform support needs under the [Technical Support Instrument](#) (TSI). It is meant to gather ideas on [individual support needs](#) uploaded by the different Member States, and to provide a space for discussion. This page can serve for the identification of synergies and for the creation and potential submissions of TSI Multi-country requests in the next TSI call.

Please, note that this is an **informal exercise** and **there is no commitment by any of the parties**. [This mechanism does not replace at any point any of the formal procedures for submission of requests for TSI support](#)

Download the [QuickGuide](#) for reference

Submit a new idea for support

All submitted ideas

Title	Country	Beneficiary Authority (BA)	Policy area	Flagship	Potential partners
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<https://europa.eu/!GfBCqJ>

The Repository: 3 main modules

“Submit a new idea for support”: simple form with 8 mandatory fields to include the authority support needs. A new page is created for each uploaded idea.

Table of “All submitted ideas”: provides an overview of all uploads. It can be filtered by Country/Policy area, and allows extraction of the selection. **Through it you can access the page of each individual idea.**

Contact module: to express interest in an idea and get in direct contact with the author. Visibility on the comments of other interested authorities. It **includes a notification system** for all contributors.

The Process

1. Coordinating Authorities **invite Beneficiary Authorities to upload reform support needs** in the Repository
2. BAs will submit their reform support needs
3. CAs and BAs can **check the information** uploaded by others and **can contact** other CAs and BAs in the platform based on synergies.
4. DG REFORM can also **analyse information**



Submit an idea (1/2)

1

Submit a new idea for support

2

Please, specify a title for your support need

This is the title that will be used to identify your idea in the Repository

<< Back

Continue

3

Your Country	<input type="text" value="Austria"/>
Beneficiary Authority	<input type="text"/>
Contact point (functional mailbox of the organization)	Functional mailbox that can be contacted in case needed in relation to this idea <input type="text"/>

Short description of the support needs

Please, explain your idea and support needs in 4-5 lines max.

Submit an idea (2/2)

4

Category / Policy area

- 1. Public Financial Management and Tax Administration
- 2. Governance and Public Administration
- 3. Sustainable Growth and Business Environment
- 4. Labour Market and Social services
- 5. Education
- 6. Health
- 7. Financial Sector and Access to Finance
- 8. Migration
- 9. General support for the Recovery and Resilience Plans

Single choice question

Additional Reform Areas

5

<p>Labour Market and Social services</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Labour market policies <input type="checkbox"/> Social services <input type="checkbox"/> Social assistance benefits <input type="checkbox"/> Pension systems <input type="checkbox"/> Integrated care <input type="checkbox"/> Governance of labour market and/or social policy <input checked="" type="checkbox"/> Public Employment Services / Active labour market policies <input type="checkbox"/> Other 	<p>Education</p> <ul style="list-style-type: none"> <input type="checkbox"/> Governance of education systems <input type="checkbox"/> Digital and green education and skills <input type="checkbox"/> Inclusive education <input type="checkbox"/> Early childhood education and care <input type="checkbox"/> Schools reform <input type="checkbox"/> Higher education reform <input type="checkbox"/> Adult education <input type="checkbox"/> Vocational Education and Training <input type="checkbox"/> Youth <input type="checkbox"/> Other 	<p>Health</p> <ul style="list-style-type: none"> <input type="checkbox"/> Health System Reforms <input type="checkbox"/> Public Health reforms <input type="checkbox"/> Other <p>Multiple choice question</p>
<p>Financial Sector and Access to Finance</p> <ul style="list-style-type: none"> <input type="checkbox"/> Financial sector and access to finance <input type="checkbox"/> Other 	<p>Migration</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Border management and visa <input type="checkbox"/> Reception <input type="checkbox"/> Asylum Data and information management <input type="checkbox"/> Integration and inclusion of migrants and refugees <input type="checkbox"/> Labour migration and intra-EU mobility <input type="checkbox"/> Migrant trafficking <input type="checkbox"/> Other 	<p>General support for the Recovery and Resilience Plans</p> <ul style="list-style-type: none"> <input type="checkbox"/> Coordination, monitoring and reporting <input type="checkbox"/> Audit and control <input type="checkbox"/> Project management <input type="checkbox"/> Do not Significant Harm - DNSH <input type="checkbox"/> Communication <input type="checkbox"/> Other

6

Is this idea related to a TSI2024 Flagship. If so select This is a general idea, ▾

Does this idea involve regional and/or local authorities? No ▾

In case of interest for a multicountry project, indicate the name of the countries which you would like to cooperate with in this project (if known)

- Austria
- Belgium
- Bulgaria
- Croatia
- Cyprus

Only NOT mandatory question

Analysis of information

European Commission > **Repository of reform support needs under TSI** > Support needs under TSI

All submitted ideas

Title	Country	Beneficiary Authority (BA)	Policy area	Flagship	Potential partners
test for presentation	<input type="text" value="Click and start typing..."/>	<input type="text" value="Start typing..."/>			
A test					
title of my brilllllllliant idea	CY	BA name	2. Governance and Public Administration	This is a general idea, unrelated to any specific flagship	AT , HR, DK, IT, LU, PL
New idea for guide	AT	ddd	3. Sustainable Growth and Business Environment	This is a general idea, unrelated to any specific flagship	BE

Communication inside the Repository

- Beneficiary and coordinating authorities can get in touch via the **Contact module in the Repository** to express interest in each other ideas.
- The Repository provides a **Comments section for each individual page**. It provides visibility on the exchanges of interested authorities and will facilitate the generation of Multicountry and Multiregional projects.
- The **Notification system** and the **“Watch functionality”** enable authorities to keep track of discussions and updates.

Transparency as key characteristic



Eugenia CARAVACA BAYO

I am very interested in this idea. We have similar needs in this policy and reform area.

Reply Edit Delete just a moment ago



Write a comment..|